**Street Outreach Internship**

*Location: Waterloo or Mason City office*

**Reports to:** Housing Projects Manager

**Status:** Unpaid Internship

**Job Summary:**

Street Outreach Interns will work closely with the Outreach & Diversion Specialists to provide resources and referrals to individuals currently experiencing homelessness through direct street outreach.

**Job Description:**

* Meet individuals experiencing homelessness where they are with direct street outreach in Black Hawk County. North Central Iowa, and/or Northeast Iowa.
* Assess service needs of individuals experiencing homelessness and make the necessary resource referrals.
* Conduct hosing assessments with individuals.
* Create and maintain relationships with community organizations.

**Job Requirements:**

* Exhibit a belief in non-violence and a willingness to advocate on behalf of populations affected by domestic violence, sexual assault, human trafficking, other violent crimes, and homelessness in a non-discriminating manner.
* Respect the confidentiality of clients receiving services through Friends of the Family.
* Maintain professionalism and develop familiarity with agency policy and procedures regarding crisis intervention to exercise good judgment in various situations.
* Openness to perform other work assignments as requested.
* Exemplify Friends of the Family Core Values of People First, Emotional Intelligence, Equity and Inclusion, Drive Change, and Grit.
* Demonstrate support for Friends of the Family’s mission of providing safe shelter, confidential services, and housing assistance to individuals in crisis.

**Job Qualifications:**

* Attending college for a degree in Family Services, Social Work, Counseling, Psychology, Communication, Education, Human Services, or another related field.
* Ability to complete required service hours.
* Ability to work within our regular office hours, 8a-4:30p Monday-Friday with occasional availability during the evening and weekends.
* Ability to complete mandatory Victim Counseling Training.
* Ability to travel throughout the service area.

**For more information, please email the Volunteer Coordinator, Madison Gaffney, at** [**madison@fofia.org**](mailto:madison@fofia.org) **with the subject line ‘Street Outreach Internship.”**